

Information about the unit

Special Care



Fundashon Mariadal



Information
about the
Special Care
unit

The special care unit consists of various care components. Patients in this unit require intensive monitoring of their vital functions or more intensive care due to a critical health condition.

Upon admission, the specialist creates a treatment plan, which is carefully carried out by the Special Care Nurse. This nurse is trained and specialized in intensive care and care for heart patients.

Contact person

The contact person is the one who receives information from the doctors and Special Care Nurses. The family should decide who will leave their phone number and contact details with the nurse so this person can be approached with any questions. Only one contact person may be designated. He or she will share the received information with the rest of the family.

Transfer to the ward

If the situation improves and monitoring is no longer needed, the patient may be transferred to the 'Sentibibu' ward. Upon transfer, please ask the nurses in Sentibibu about visiting hours and applicable rules.

Transfer to another care facility

In some cases, it may be necessary to continue treatment at another location. Fundashon Mariadal arranges this transport for patients from Bonaire. You will receive instructions from the staff on what you need to do. Make sure your passport and id card (sedula) are up-to-date if a flight is needed.



Please read
carefully!

General

- We recommend that you take cash and valuable items home. A Special Care Nurse will provide a form for you to fill out to confirm that the items were handed over to the contact person.
- If you or your loved one uses specific medications, please bring these to the hospital.
- It is not permitted to take photos, recordings, or videos of the patient or special care staff.



Visiting hours

Visiting hours are from **12:00 – 13:00** and from **19:00 – 20:00**.

A maximum of two visitors is allowed per patient.

Other arrangements can be made in consultation with the Special Care Nurse.

For additional questions, please also speak with the Special Care Nurse.

Contact information

You can reach the special care unit through the hospital's main number: [+599 780 02 17](tel:+5997800217)

For tourists or other insured persons

If you are a tourist or insured differently, other rules apply. This may affect payments and transfers. If this applies to you, we ask you to complete a form provided by the Special Care Nurse. Make sure to have the following information ready:

- insurance company details
- (email and phone number)
- policy number
- passport copy
- insurance card.

This information should also be sent to:

medsec@fundashonmariadal.org

Wishing you a
speedy recovery!

Team Special Care



Fundashon Mariadal

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